



POLICE AND CRIME COMMISSIONER FOR LANCASHIRE

FREEDOM OF INFORMATION ACT & ENVIRONMENTAL INFORMATION REGULATIONS – REGISTER OF REQUESTS

Freedom of Information (FOI) Requests

Reference & Date Received	Request received Via	Details of request	Date & response provided
2025/10 02/07/2025	Email	Regarding the contracts held by your organisation for the provision of the following network services: 1. Wide Area Network (WAN) 2. Local Area Network (LAN) 3. Wi-Fi and Wireless Networks 4. Internet Connectivity For each of the above services, I would be grateful if you could provide the following information: • Supplier: The name of the company or organisation currently providing each the service. • Service Details: A brief description of the services currently being provided under the contract (e.g., number of sites, bandwidth, technology used, number of access points, etc.). Please provide as much detail as possible without disclosing commercially sensitive information. • Contract Cost: The total cost of the current contract (annual or contract term, whichever is readily available). If this information is commercially sensitive and exempt from disclosure, please explain the legal basis for the exemption.	08/07/2025 I can confirm that the Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. This is due to our office using Lancashire County Council IT services. Therefore, if you would like to request this information, please redirect your FOI to freedomofinformation@lancashire.gov.uk



		- Contract End Date: The date on which the current contract expires with any details of any remaining extension options - Who the senior officer or manager is for the service outside of procurement	
2025/11 08/07/2025	Email	It would be good to find out if you can tell me, if any monies are being borrowed, and where they are being borrowed from.	29/07/2025 Long-term borrowing is all with the Public Works Loan Board (i.e. government) and stands at £50.85m. Short-Term Borrowing totals £65m and is from: Middlesborough (Teesside) Pension Fund £5m. Repayment Date – 2nd March 2026 Northern Ireland Housing Executive £5m. Repayment Date – 16th April 2026 West of England Combined Authority £10m. Repayment Date – 8th June 2026 Oxfordshire County Council £10m (2 individual loans of £5m). Repayment Dates – 29th September 2025, 2nd April 2026, North Somerset Council £5m. Repayment Date – 1st June 2026 Havant Borough Council £5m. Repayment Date – 2nd December 2025 Milton Keynes City Council £5m. Repayment Date – 9th September 2025 Mid Sussex District Council £5m. Repayment Date – 18th December 2025 Bolton Metropolitan Borough Council £5m. Repayment Date – 2nd March 2026 South Oxfordshire District Council £5m. Repayment Date – 1st June 2026



			Wealden District Council £5m. Repayment Date – 7th April 2026
2025/12 08/07/2025	Facebook	How much taxpayers cash is this survey exercise costing – please provide the approximate/estimated figure in a comment on here?	07/08/2025 The cost of the survey is £3,250
2025/13 18/07/2025	Email	How many police officers are under investigation for anti-semitism?	21/07/2025 The Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist, therefore, please redirect your request to foi@lancashire.police.uk
2025/14 13/07/2025	Email	I was looking for info about a nurse who hurted me in xxx Hospital. I founded photo which looks like a person who hurted me and name as totally the same. I would like to know if that person has any connections to xxxx Hospital or did she was in xxxx Hospital on xxxx. The person info which looks like that nurse who hurted me: xxxx	21/07/2025 The Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist, therefore, please redirect your request to foi@lancashire.police.uk
2025/15 18/07/2025	Email	Do you commission any sexual assault services jointly with other local authorities? If so, could you please provide details of each partner's contribution, including the contribution of other partners and the total cost of the service?	21/07/2025 Our office does not commission sexual assault services jointly with the local authority. The ISVA service is fully funded by the Police and Crime Commissioner, with a £75,000 p.a contribution from NHS England toward aftercare.
2025/16 30/07/2025	Email	All relevant information and documentation the Office of the Police and Crime Commissioner for Lancashire holds regarding the reasonable adjustments made to ensure Deaf individuals and those with additional communication needs have fair and equal access to your services. This request relates specifically to your legal obligations under the Equality Act 2010, Including but not limited to:	24/09/2025 The reply to this FOI is lengthy, therefore should you wish to see the response, please email Commissioner@lancashire-pcc.gov.uk

		• Sections 20 and 21 of the Equality Act 2010 – the duty to make reasonable adjustments; • Section 149 of the Equality Act 2010 – the Public Sector Equality Duty; • And, where applicable, sector-specific frameworks such as: - o The Accessible Information Standard; - o The Care Act 2014; - o The SEND Code of Practice. To be clear: this request is not about your responsibilities as an employer or about the employment of Deaf staff. It relates specifically to your service provision, and the measures in place to ensure that Deaf individuals and others with communication disabilities can: • Access services equitably; • Communicate directly with your staff without relying on family members, carers or third parties; • Receive the reasonable adjustments they are legally entitled to. Please include: 1. Copies of any policies, procedures or internal guidance relating to communication access for Deaf or non-verbal service users; 2. Details of any training provided to staff (including frontline, customer-facing, safeguarding, or clinical teams) in basic communication methods such as British Sign Language (BSL), Makaton, or other augmentative and alternative communication (AAC) tools; 3. A breakdown of how your organisation currently meets its duty to make reasonable adjustments under the Equality Act 2010 in relation to communication accessibility;	
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2025/17 03/08/2025	Email	1. The number of police checks or investigations initiated concerning FGM in 2024 and 2025. 2. The number of police checks or investigation on girls on outbound and inbound flight to countries which practice FGM during 2024 and 2025. 3. The number of FGM Protection Orders applied for and enforced during this period. 4. Any prosecutions and convictions for FGM offences—including those relating to facilitating, aiding, or abetting FGM—conducted within UK jurisdiction or abroad under extraterritorial legislation. 5. Any available breakdown of cases by age, region, or referral source (e.g. healthcare, education, third-party disclosure). I understand that some data may be aggregated under broader categories in crime reports, such as "8N Assault with Injury." If possible, I would appreciate a disaggregation of this data or guidance on how to interpret FGM-related figures.	05/08/2025 The Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist, therefore, please redirect your request to foi@lancashire.police.uk
2025/18 03/08/25	Email	1 Has your force formally adopted the Enhanced Occupational Health Standards developed by Oscar Kilo Please answer Yes or No and provide the date of adoption if applicable 2 If your force has not yet adopted the Enhanced Standards is there a planned timeline for doing so Please specify anticipated dates or current stage of implementation 3 Has your force conducted any internal audit assessment or benchmarking against the Enhanced Standards	06/08/2025 The Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist, therefore, please redirect your request to foi@lancashire.police.uk

		If yes please provide the date or dates and any summary findings or publicly releasable outcomes 4 Does your occupational health provision include tailored psychological support or screening for officers and staff in high risk roles such as digital forensics investigators CSAM units and child protection teams Please provide a description of any specialist services if applicable 5 Has your force submitted any entries to the Oscar Kilo Awards or similar external evaluations of your occupational health standards in the last 3 years If so please confirm and provide a summary or link if available	
2025/19 07/08/2025	Email	As per Q2 of our FOI request, please could you also send me details of the funding you provide to DA support services in 25/26?	21/08/2025 I can confirm that the Office of the Police & Crime Commissioner (OPCC) for Lancashire does hold the information you have requested. Please see the attached sheet. Funded DA Organisations 2025.p
2025/20 18/08/2025	WDTK	1) Do you use a Citizen Engagement platform? 2) If so, what tools do you use? 3) How much do you spend annually on a Citizen Engagement tool? 4) Which month & year does your contract with your supplier end?	10/09/2025 1) Yes. 2) Neighbourhood Alerts (branded locally as 'In the Know'), Survey Monkey and PR Manager. 3) In the Know - £8,664 annually Survey Monkey - £480 annually PR Manager - £3,000 annually



		A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective. These platforms can be used by governments, cities, or organisations to: - Collect feedback on policies, services, or community issues - Conduct surveys and polls - Enable reporting of local issues, like potholes or graffiti - Share updates, news, and documents with the public - Encourage participatory budgeting or co-creation of solutions Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace They can play a major role in increasing transparency, accountability, and trust in public decision-making.	4) In the Know – renews May (4 year contract 2028) Survey Monkey – renews monthly PR Manager – renews July 31st 2026.
2025/21 25/08/2025	WDTK	I would like to request the following information in relation to domestic abuse services funded or commissioned by the PCC, and the recent announcement of additional Home Office funding to expand the DRIVE programme in Lancashire. Details of the support services funded or commissioned by the PCC that are available to male victims of domestic abuse (including boys under 18), including any specialist or dedicated provision. Whether any of the new Home Office funding for the expansion of the DRIVE programme will be used to support male victims, and if so, in what way. Any equality impact assessments, needs assessments, or internal reports held by the PCC which have considered the needs of male victims of domestic abuse in Lancashire.	18/09/2025 The reply to this FOI is lengthy, therefore should you wish to see the response, please email Commissioner@lancashire-pcc.gov.uk



		The most recent available statistics on domestic abuse victims supported by PCC-funded services, broken down by sex (male/female) and by age group (adult/child). What proportion (if any) of the new funding is ringfenced or allocated for services specifically accessible to male victims and boys. How the PCC monitors and reports on inclusivity of services, specifically how outcomes for male victims are measured, recorded, and reviewed. Details of any referral pathways into PCC-funded services for male victims (including boys under 18), and whether these differ from those used for other victim groups. Details of any training or awareness programmes funded or commissioned by the PCC to ensure frontline staff and partner agencies recognise and respond appropriately to male victims of domestic abuse.	
2025/22 03/09/2025	Email	Demand and response queries: 1. How many Grade 1 (emergency) incidents were reported in Broughton and surrounding parishes in the last two years? 2. How many Grade 2 (priority) incidents were logged in the same period? 3. Of those Grade 1 and Grade 2 incidents, what percentage were attended within the SLA response times? Police Visibility: 1) How many hours of visible patrols (foot and vehicle) were logged in Broughton in the past year? 2) How many dedicated neighbourhood police officers currently cover Broughton, and how has this number changed over the last five years?	19/09/2025 <u>Demand and response reply:</u> The OPCC for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist. Therefore, please redirect this part of your request to foi@lancashire.police.uk <u>Police visibility reply:</u> The OPCC for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist. Therefore, please redirect this part of your request to foi@lancashire.police.uk <u>Community Impact reply:</u>



		3) How far away do response officers typically travel when attending incidents Broughton? Community Impact: 1) What surveys or measures track public confidence in police visibility in rural areas like Broughton, and what are the latest results? 2) What specific strategies are in place to improve rural policing, and how are they being measured for effectiveness? 3) Would the PCC be willing to attend a public meeting in Broughton to hear residents' concerns directly? 4) Is there funding available to Parish Councils wishing to reduce levels of antisocial behaviour by developing new or dedicated youth provision in rural areas?	In relation to questions 1 and 2, the OPCC for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist. Therefore, please redirect this part of your request to foi@lancashire.police.uk Question 3 would not fall under the FOI Act and can be answered in the course of business. If you would like the Commissioner to attend a public meeting in Broughton, please email Commissioner@lancashire-pcc.gov.uk with the dates and details and the Executive Support Team will progress this for you. In relation to question 4, the following link will send you to our funding page where there are funding windows that become available. You can view and apply for funding here https://www.lancashire-pcc.gov.uk/grant-funding/ You may also wish to link in with your Community Safety Partnership (CSP).
2025/23 30/08/25	Email	I request the following information regarding the property located at: xxxx For the time period between 1st January 2023 and 31st March 2025, please provide: 1. The total number of police incidents recorded at the above address. 2. For each incident, the date on which it was recorded. 3. For each incident, the corresponding incident/crime reference number.	05/09/2025 The OPCC for Lancashire does not hold the information you have requested. However, Lancashire Constabulary may be able to assist. Therefore, please redirect this part of your request to foi@lancashire.police.uk



		4. For each incident, the basic classification, type, or nature of the incident (e.g., "theft," "public disturbance," "warrant execution," etc.).	
2025/24 31/08/2025	Email	I am trying to discover information of a relative who from 1877 -1888 was a police officer in the Lancashire force His name was xxxx	05/09/2025 I can confirm that the Office of the Police and Crime Commissioner does not hold the information you have requested. However, Lancashire Constabulary may be able to assist and you can send your request to them directly via the following email foi@lancashire.police.uk You may also wish to contact Lancashire Archives as they may be able to assist with your enquiry. You can find contact details for Lancashire Archives here.
2025/25 07/09/2025	WDTK	Please provide the number of emails received at the OPCC's generic address (commissioner at lancashire-pcc dot gov dot uk) in the months January to December 2024 and January to August 2025.	15/09/20205 Number of emails received to the Commissioner@lancashire-pcc.gov.uk in the months January to December 2024 is 10,920 in total. Number of emails received to the Commissioner@lancashire-pcc.gov.uk in the months January to August 2025 is 7,564 in total.
2025/26 13/09/2025	Email	Your office has confirmed that you have provided the Chief constable with additional funding to deal with complaints. Therefore please advise: a) How much additional funding was provided and when? b) What was the average wait time prior to the funding, which you obviously knew was needed, for a complaint to be allocated to an investigating officer?	03/10/2025 a) Please be advised that for Freedom of Information requests where the information requested is reasonably accessible by other means, the application may be refused via Section 21 of the Act. I can confirm that this information is published on our website and can be found by following the



		c) What is the average wait time since funding was supplied for a complaint to be investigated? d) Do you consider the funding to have been a good use of public funds. If not what action are you taking against the CC to hold her to account?	below link and going to paragraph 3.4.3. Agenda Template This letter therefore serves to act as a refusal notice for this part of your request, as per S.17 (1) of the Act. Section 21 is a Class Based, Absolute Exemption therefore there is no requirement to evidence the harm or conduct a Public Interest Test. b) Our office does not hold this information, however the office does hold information on the average wait time for a complaint to be finalised both in relation to complaints handled outside Schedule 3 and those complaints handled within Schedule 3 up to March 2025 (prior to the funding). See attached document. If you still wish the specific information relating to the average wait time prior to the funding for a complaint to be allocated to an investigating officer, Lancashire Constabulary may be able to assist you. Therefore, please redirect your question to foi@lancashire.police.uk c) Our office does not hold this information, however, Lancashire Constabulary may be able to assist you.
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			Therefore, please redirect your question to foi@lancashire.police.uk d) This is not classed as a question under the FOI Act and can be answered as a matter of course. The value placed on an effective complaint system by the Commissioner and this office has already been conveyed to you in previous correspondence. There are no further comments to be made in this regard.
2025/27 16/09/2025	Email	Please provide for 1 January 2017 – 31 December 2019: 1) Any correspondence, briefings, or reports held by the PCC's office that mention "xxxx" in relation to xxxx (xxxx). 2) Any correspondence or briefing material between the PCC office and Lancashire Constabulary that refers to CCTV, Evidence Gathering Teams, or Body Worn Video in the context of xxxx policing. 3) A list of any meetings (title/date) where xxxx and/or xxxx CCTV/BWV/Evidence Gathering were discussed, with copies of agendas or minutes where held.	13/10/2025 I can confirm that the Office of the Police & Crime Commissioner (OPCC) for Lancashire does not hold the information you have requested. However, Section 16 of the FOIA outlines the duty of public authorities to provide advice and assistance to individuals making requests for information. Therefore, please see the answers below: 1) As mentioned in my email of 16th September 2025, this question will need to be answered as a Subject Access Request and not under the FOIA. As yet, no subject access request has been made by you. 2) I can confirm that searches have been made and no correspondence or briefing material between the PCC office and Lancashire Constabulary that refers to CCTV, Evidence Gathering Teams, or Body Worn Video in the context of xxxx protest policing has been found within the scope of your request. This is



			because in accordance with our retention schedule, any internal or external correspondence including complaints are only held for a period of 2 years. 3) I can confirm that searches have been made and no Agendas or minutes of meetings are held where xxxx CCTV/BWV/Evidence Gathering were discussed has been found within the scope of your request. Therefore, there is no list of meetings (title/date) to be provided.
2025/28 18/09/2025	WDTK	Please provide the number of individual addresses from whom communications were received at the OPCC's generic address (commissioner at lancashire-pcc dot gov dot uk) in the months January to December 2024 and January to August 2025.	13/10/2025 Emails received between 01/01/24 and 31/12/24 is 10,920 in total – 2716 Unique Senders Emails received between 01/01/25 and 31/08/25 is 7,564 in total – 1095 Unique Senders

Of the 19 FOIs received in this quarter, 18 were responded to in time. 1 was out of time.

*WDTK – What Do They Know

*ITK – In the Know